Mid Surrey Directory of Dementia Services 2013
Foreword

I am very pleased as chair of the Mid Surrey Dementia Local Implementation Group, to present the first dementia directory of services for people with dementia, their family members, caregivers and health professionals. It is intended as a guide to signpost those who require support, to the right agency, at the right time, and in the right way. Much is said about ease and equality of access to information, and this directory, I feel, goes some way to achieving that aim.

I have seen all too often how a diagnosis of dementia can have devastating consequences for all concerned, if the right support is not offered in time. I hope that this directory helps to change that for people with dementia and their caregivers in the Mid Surrey area. I am grateful for the publicity that dementia is rightly receiving at this time, and this directory highlights the excellent range of services already available to those in need.

The directory of services would not have been created without the dedicated subgroup, Paul Tame (Home Instead) and Karen Masetti (CSH Surrey), supported by Shidaa Adjin-Tettey (Surrey County Council). I am sure that this is the first of many editions as the directory grows from strength to strength. Its value, of course, lies in how it is received and used by the people for whom it is intended. I hope it proves its worth.

Dr Aalia Khan MRCGP

Chair, Mid Surrey Dementia Local Implementation Group

NHS Surrey Downs CCG

Pascal Place, Leatherhead

August, 2013
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Indicates KEY CONTACTS
1. Who can help me get a diagnosis and what help is available to me?

SUMMARY

- Age Concern
- Age UK Surrey
- Alzheimer's Society
- Citizens Advice Bureau
- Community Mental Health Services
- Crossroads Care
- Elmbridge Relief Carers
- MIND
- SILC
- Surrey County Council
- Surrey Information Point
- The Alzheimer’s Society
- Wellbeing Centres
- Specialist Dementia Support

GP / Primary Care

Dementia Navigators | The Alzheimer’s Society
### Visit your GP


### Dementia Navigators | The Alzheimer’s Society

outreach support workers employed by the Alzheimer’s society, there are 19 across the Surrey County. The role involves the support of those diagnosed with dementia and their carers from the point of diagnosis right through the pathway of care, vital resources for accessing local information about dementia and older people’s services.

<table>
<thead>
<tr>
<th>Dementia Navigators</th>
<th>Area</th>
<th>Email</th>
<th>Tel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karen Tapson</td>
<td>Banstead, Tadworth</td>
<td><a href="mailto:karen.tapson@alzheimers.org.uk">karen.tapson@alzheimers.org.uk</a></td>
<td>01372 729988</td>
</tr>
<tr>
<td>Linda Kingwell</td>
<td>East Elmbridge</td>
<td><a href="mailto:linda.kingwell@alzheimers.org.uk">linda.kingwell@alzheimers.org.uk</a></td>
<td>01372 729988</td>
</tr>
<tr>
<td>Lorraine Backshall</td>
<td>Epsom and Ewell</td>
<td><a href="mailto:lorraine.backshall@alzheimers.org.uk">lorraine.backshall@alzheimers.org.uk</a></td>
<td>01372 729988</td>
</tr>
<tr>
<td>Linda Cornelia</td>
<td>Mid Surrey (Manager)</td>
<td><a href="mailto:linda.cornelia@alzheimers.org.uk">linda.cornelia@alzheimers.org.uk</a></td>
<td>01372 729988</td>
</tr>
<tr>
<td>Joan Hughes</td>
<td>Mole Valley North and Leatherhead</td>
<td><a href="mailto:joan.hughes@alzheimers.org.uk">joan.hughes@alzheimers.org.uk</a></td>
<td>01372 729988</td>
</tr>
<tr>
<td>Judy Carole-Kaufmann</td>
<td>Mole Valley South and Dorking</td>
<td><a href="mailto:judy.kauffmann@alzheimers.org.uk">judy.kauffmann@alzheimers.org.uk</a></td>
<td>01883 383929</td>
</tr>
</tbody>
</table>

### Age Concern

Is an independent charity that can provide a wide range of advice on all aspects that affect the elderly including benefits and sources of help about money and legal matters.

Age Concern Banstead : 01737 352156
Age Concern Dorking : 01306 881804
Age Concern Epsom and Ewell : 01372 732456
Age Concern Mole Valley : 01372 879083
Age UK provide numerous services such as a home time service (providing domestic support), home visiting service (a friendly volunteer will pop in and visit to minimise isolation), a gardening scheme, foot care and shop mobility service (where you can hire a wheel chair or mobility scooter to go into town and do your shopping).

**The Alzheimer’s Society**

Contact the Alzheimer's Society advice and support. They will tell you about other Local services that you may want to speak to.

Epsom Office. The Alzheimer's Society, the Meadows Day Hospital, West Park, Horton Epsom KT19 8PB. Tel: 01372 729988


<table>
<thead>
<tr>
<th>Citizens Advice Bureau</th>
<th>Telephone</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Banstead</td>
<td>0844 477 5982</td>
<td>The Banstead Centre, The Horseshoe, Banstead KT22 8AE</td>
</tr>
<tr>
<td>Dorking</td>
<td>01306 876806</td>
<td>Lyons Court, Dorking, RH4 1AB</td>
</tr>
<tr>
<td>Epsom</td>
<td>0844 4111 444</td>
<td>Town Hall, The Parade, Epsom KT18 5AE</td>
</tr>
<tr>
<td>Leatherhead</td>
<td>01372 375522</td>
<td>Swans Mews, High Street, Leatherhead KT22 8AE</td>
</tr>
</tbody>
</table>

**Community Mental Health Services**

Your GP will refer you to these for a diagnosis

Molesley, Thames Ditton, Cobham, Esher, Oxshott, Dorking, Mole Valley, Epsom, Ewell, Banstead, Worcester Park

<table>
<thead>
<tr>
<th>Community Mental Health Team for Older People (CMHTOP)</th>
<th>Area</th>
<th>Contact Name</th>
<th>Address and Tel</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Epsom, Ewell and East Elmbridge</td>
<td>Advanced Practitioner Mike Rakatoo. Mid Surrey 1</td>
<td>The Meadows, West Park Hospital. Epsom, Surrey KT19 8BP. Tel 01372 203440</td>
</tr>
<tr>
<td>------------</td>
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<td>-----------------------------------------------</td>
<td>------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>Banstead Bookham Dorking Leatherhead</td>
<td>Advanced Practitioner Anne Cornell Mid Surrey 2</td>
<td>Clarendon House, West Street, Dorking, RH4 1QJ. Tel 01306 502400</td>
</tr>
</tbody>
</table>

**Council Tax Information**

<table>
<thead>
<tr>
<th>Council Tax disclaimer</th>
<th>Epsom &amp; Ewell</th>
<th>01372 732244</th>
<th>Discount can be obtained to council tax (up to 100% reduction for those that live on their own) PROVIDED that there is formal diagnosis and they are in receipt of qualifying benefit e.g. Attendance Allowance</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mole Valley</td>
<td>01306 885001</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Banstead</td>
<td>01737 276000</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Elmbridge</td>
<td>01372 474474</td>
<td></td>
</tr>
</tbody>
</table>
Crossroads Care

Crossroads Care is a charity providing support to carers in the county. A ‘carer’ is someone who looks after a relative or friend with a significant health condition or disability, ranging from an older person with dementia to a child with cerebral palsy.

[http://www.crossroadscaresurrey.org.uk](http://www.crossroadscaresurrey.org.uk)

<table>
<thead>
<tr>
<th>Area</th>
<th>Address and tel.</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>East Surrey (Banstead, Tattenham)</td>
<td>Oxted Community Hall Church Lane Oxted Surrey RH8 9NB Tel: 01883 714641 Office Hours: 9am – 5 pm (Mon- Fri)</td>
<td><a href="mailto:enquiries@crossroadscaresurrey.org.uk">enquiries@crossroadscaresurrey.org.uk</a></td>
</tr>
<tr>
<td>Elmbridge (Cobham, Oxshott, Claygate, Esher, Molesey, Thames Ditton)</td>
<td>Room 255 Spelthorne Borough Council Knowle Green STAINES TW18 1XB Tel: 01784 448578 Office hours: 9 am - 5 pm (Mon - Fri)</td>
<td><a href="mailto:enquiries@crossroadscaresurrey.org.uk">enquiries@crossroadscaresurrey.org.uk</a></td>
</tr>
<tr>
<td>Mid Surrey (Epsom, Ewell, Leatherhead, Ashtead, Bookham)</td>
<td>5-7 Gravel Hill Leatherhead Surrey. KT22 7HG Tel: 01372 363300 Office hours: 9 am - 5 pm (Mon - Fri)</td>
<td><a href="mailto:enquiries@crossroadscaresurrey.org.uk">enquiries@crossroadscaresurrey.org.uk</a></td>
</tr>
</tbody>
</table>
Elmbridge Relief Carer’s Scheme -

<table>
<thead>
<tr>
<th>Area</th>
<th>Contact Name</th>
<th>Address and tel.</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>North West Surrey (West Elmbridge)</td>
<td>Wendy Cannon/Pam Hughes</td>
<td>Elmbridge Borough Council, Civic Centre, High Street, Esher KT10 9SD</td>
<td><a href="mailto:reliefcare@elmbridge.gov.uk">reliefcare@elmbridge.gov.uk</a></td>
</tr>
<tr>
<td>East Elmbridge</td>
<td>(Relief Care Managers)</td>
<td>Tel: 01372 474547</td>
<td></td>
</tr>
</tbody>
</table>

**MIND** - is a mental health charity which provides specialist advice and support for anyone who has / knows someone who has a mental illness. Their phone service is open Mon-Fri 9-5pm on **0300 123 3393**. Also check out - [www.mind.org.uk](http://www.mind.org.uk)

**Contact Surrey County Council** for information about local services. Lines at the contact centre are open Monday- Friday 8am-6pm- **0300 200 1005**.


Telephone: 01483 458 111
Fax: 01483 459 976
Minicom: 01483 459 977
SILC can now be contacted via text on 0790 481 2935
admin@surreyilc.org.uk

Surrey Independent Living Council can provide you with information and advice about direct payments, carers breaks etc)

**Surrey Information point** [http://www.surreyinformationpoint.org.uk/kb5/surrey/sip/home.page](http://www.surreyinformationpoint.org.uk/kb5/surrey/sip/home.page)
The Wellbeing Centre

Provides information, advice and support for anyone who is concerned about their own memory or that of a loved one or friend. You will be able to try out a range of Telecare equipment such as personal alarms and door sensors.

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Walton Community Centre</td>
<td>Manor Road, Walton on Thames, Surrey KT12 2PB</td>
<td>Tel: 01932 247549</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fax: 01932 250991</td>
</tr>
<tr>
<td>The Fairfield Centre</td>
<td>Leret Way, Leatherhead, KT22 8AH</td>
<td>Tel: 01372 376 058</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:fairfield.centre@molevalley.gov.uk">fairfield.centre@molevalley.gov.uk</a></td>
</tr>
<tr>
<td>The Longmead Centre</td>
<td>Sefton Road, Epsom, KT19 9HG</td>
<td>Tel: 01372 727583</td>
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Specialist Dementia Support

<table>
<thead>
<tr>
<th>Specialist Dementia support</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fronto - temporal Dementia Support Group</td>
<td>Support and advice for people with fronto-temporal dementia and their carers.</td>
</tr>
<tr>
<td>Reminiscence Library</td>
<td>The collection looks to stimulate memories of life from 1920's onwards</td>
</tr>
</tbody>
</table>
2. What help is available to me if I am in hospital and I have dementia?

Summary

- Alzheimer’s Society
- British Red Cross
- Care in the Home | Domiciliary Care
- Hospital Social Care Team
- Independent Mental Health Advocate
- Older Peoples Assessment Liaison service

The Alzheimer’s Society

Contact the Alzheimer's Society for advice and support. They will tell you about local services that you may want to speak to after your stay in hospital.

They can also support you to complete the ‘This is me’ document, this can be downloaded from the website and filled in to help tell staff within the hospital about you, your preferences and your care.


For more information contact your local dementia navigator.

Epsom Office. The Alzheimer's Society, the Meadows Day Hospital, West Park, Horton Epsom KT19 8PB. Tel: 01372 729988

British Red Cross

- Home from Hospital Scheme
- Prescriptions collection
- Shopping
- Transport to appointments


Care In the Home | Domiciliary Care

Some domiciliary care agencies will allocate a carer to come in and visit a client whilst they are in hospital, this could be to reduce feels of isolation and facilitate
recovery. For information about local agencies please consult the Surrey Care directory: http://www.carechoices.co.uk/region/Surrey

**Epsom General Hospital Adult Social Care Team**
They provide social work and care management to people who are being discharged from hospital and are based within the hospital.

**Independent Mental Capacity Advocate** - An advocate is someone who can support you to make informed decisions and have your views heard. This can include making sure you have the information you need, raising concerns on your behalf and representing your views, where necessary.

Kingston Advocacy Group (if you live in East or Mid Surrey)
Tel - 01372 205849
Email surrey@kag.org.uk
www.kag.org.uk

**Older Peoples Assessment Liaison (Epsom General Hospital)**

They assess patients over the age of 75 who are admitted for emergency treatment. Then, working alongside doctors, nurses, the discharge teams and many others to look after your progress until you are ready to be discharged.

Susan Cook (Nurse Lead, OPAL Team)

07975232343
3. What help is available to me if I have dementia and I have been discharged from hospital?

SUMMARY

- Adult Social Care Locality Team
- Age Concern
- Age UK Surrey
- Back care advisers
- British Red Cross
- Care Home
- Care in Your Home / Dom Care
- Carers Support
- Crossroads Care
- Elmbridge Relief Carers
- Meals on Wheels
- Residential Home
- SILC
- Telecare
- Wellbeing Centre

GP / Primary Care

Dementia Navigators | The Alzheimer’s Society

If you have concerns about your diagnosis or your well being since being diagnosed it is advised that you contact your GP for advice and support.

For easy access to addresses and phone numbers please see: http://www.nhs.uk/Services/Trusts/GPs/DefaultView.aspx?id=3570

Dementia Navigators | The Alzheimer’s Society can help you access local services, sign post to helpful organisations and help you to think about your financial plan when you have been discharget from hospital.

For more information contact your local dementia navigator.

Epsom Office. The Alzheimer’s Society, the Meadows Day Hospital, West Park, Horton Epsom KT19 8PB
**Age Concern**

Is an independent charity that can provide a wide range of advice on all aspects that affect the elderly including benefits and sources of help about money and legal matters.

Age Concern Banstead : 01737 352156  
Age Concern Dorking : 01306 881804  
Age Concern Epsom and Ewell : 01372 732456  
Age Concern Mole Valley : 01372 879083

**Age UK Surrey**  [http://www.ageuk.org.uk/surrey/](http://www.ageuk.org.uk/surrey/)  01483 503 414

Age UK provide numerous services such as a home time service (providing domestic support), home visiting service (a friendly volunteer will pop in and visit to minimise isolation), a gardening scheme, foot care and shop mobility service (where you can hire a wheel chair or mobility scooter to go into town and do your shopping).
**Adult social care team:** can be contacted via the Surrey County Council Contact Centre. You will be offered an assessment and provided with information about services and tools to support you and your carer. Lines at the contact centre are open Monday- Friday 8am-6pm  **03456 009 009**

<table>
<thead>
<tr>
<th>Adult Social Care Team</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Elmbridge Locality Team</strong></td>
<td>Adult Social Care&lt;br&gt;Elmbridge Borough Council&lt;br&gt;Civic Centre&lt;br&gt;Esher&lt;br&gt;Surrey&lt;brKT10 9SD</td>
</tr>
<tr>
<td><strong>Epsom and Ewell Locality Team</strong></td>
<td>Adult Social Care&lt;br&gt;The Town Hall&lt;br&gt;The Parade&lt;br&gt;Epsom&lt;br&gt;Surrey&lt;brKT18 5BY</td>
</tr>
<tr>
<td><strong>Epsom General Hospital Adult Social Care Team</strong></td>
<td>Rowan House&lt;br&gt;Epsom General Hospital&lt;br&gt;Dorking Road&lt;br&gt;Epsom&lt;br&gt;Surrey&lt;brKT18 7EG</td>
</tr>
<tr>
<td><strong>Mole Valley Locality Team</strong></td>
<td>Adult Social Care&lt;br&gt;Mole Valley District Council&lt;br&gt;Pippbrook&lt;br&gt;Dorking&lt;br&gt;Surrey&lt;brRH4 1SJ</td>
</tr>
</tbody>
</table>

**Back Care Service**
Back care advisors provide information, advice and training to carers on all aspects of moving and handling. Without the right support and training, as a carer you may be prone to back injuries and back pain especially if you are required to move and handle on a frequent basis.
Older carers are particularly vulnerable as they may also be frail or ill. Young carers are also at high risk from injury and their future health and development may be affected.

**Back care advisers for Banstead, Epsom and Ewell**

Telephone: 01372 729947

**British Red Cross**

- Home from Hospital Scheme
- Prescriptions collection
- Shopping
- Transport to appointments


**Care in Your Home**

For many people it is important to them to stay in their own, familiar surroundings near to friends and family. At the same time, retaining independence is also important but that can mean you need a little extra help. Some carefully chosen home care (sometimes known as “domiciliary care”) can be a solution to getting a little help whilst retaining a good level of personal freedom. The following list is a list of approved provider all regulated by the Care Quality Commission:

www.carechoices.co.uk/region/surrey

**Local carer support schemes**

Action for Carers (Surrey)
Astolat
Coniers Way
New Inn Lane
Burpham, Guildford
Surrey GU4 7HL
Telephone: 01483 302748
<table>
<thead>
<tr>
<th>Service</th>
<th>Address</th>
<th>Telephone / Email</th>
<th>Contact</th>
</tr>
</thead>
</table>
| Epsom and Ewell Carers of Epsom             | The Old Town Hall  
The Parade  
Epsom  
Surrey KT18  
5AG | 01372 722269  
manager@carersofepsom.co.uk | Claire Robertson                  |
| Mid Surrey Young Carers (covers Epsom, Ewell, Banstead, Leatherhead and Bookham) | SABC Clubs for Young People  
Unit 7  
Old Water Yard  
Curtis Road  
Dorking RH4  
1DY | 01306 881900 |                                |
| Mental Health Carers Support (Banstead)      | c/o Rethink Wingfield  
St Annes Drive  
Redstone Hill  
Redhill RH1  
4AA | 01737 277757  
acs@actionforcarers.org.uk | Diane Luck                      |
| Mole Valley Carers Support Project           | Medwyn Centre  
1st Floor  
Reigate Road  
Dorking  
Surrey  
RH4 1SD | 01306 640020  
carer_support@btconnect.com | Jane Brooks or Thora Ascough |
| Mid Surrey Young Carers (Epsom, Ewell, Banstead, Leatherhead and Bookham) | SABC Clubs for Young People  
Unit 7  
Old Water Yard  
Curtis Road  
Dorking  
Surrey RH4  
1DY | 01306 881900 | Seema Shah                      |
<table>
<thead>
<tr>
<th>Mental Health Carers Support</th>
<th>c/o Rethink Wingfield St Annes Drive Redstone Hill Redhill Surrey RH1 4AA</th>
<th>01737 277757</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mole Valley Primary Care Mental Health Team Carers Support Worker</td>
<td>Clarendon House 28 West Street Dorking</td>
<td>01306 502400</td>
</tr>
<tr>
<td>Mid Surrey Continuing Needs Service (Mental Health) Carers Support Worker</td>
<td></td>
<td>01372 206200</td>
</tr>
<tr>
<td>Elmbridge Carers Support (Elmbridge)</td>
<td>Case House 85-89 High Street Walton On Thames Surrey KT12 1DZ</td>
<td>01932 235770</td>
</tr>
<tr>
<td>Mental Health Carers Support Carers Support Co-coordinator</td>
<td>c/o Rethink The Cornerhouse 2 Courtenay Road Woking Surrey GU21 5HQ</td>
<td>01483 724244</td>
</tr>
</tbody>
</table>
Crossroads Care

Crossroads Care is a charity providing support to carers in the county. A ‘carer’ is someone who looks after a relative or friend with a significant health condition or disability, ranging from an older person with dementia to a child with cerebral palsy.

http://www.crossroadscare surrey.org.uk

<table>
<thead>
<tr>
<th>Area</th>
<th>Address and tel.</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mid Surrey</td>
<td>5-7 Gravel Hill Leatherhead Surrey. KT22 7HG Tel: 01372 363300</td>
<td>enquiries@crossroadscare surrey.org.uk</td>
</tr>
<tr>
<td>(Epsom, Ewell, Leatherhead, Ashtead, Bookham)</td>
<td>Office hours: 9 am - 5 pm (Mon - Fri)</td>
<td></td>
</tr>
</tbody>
</table>
Elmbridge Relief Carer’s Scheme is a service providing advice and information about recognising symptoms, where to access services and signposting local services that may be able to help. The Relief Carer’s Scheme provides specialist day care, sitting service, support groups, drop in sessions, The Alzheimer’s Café, Coffee and Chat, Outings programme for carers and a support line. The Relief Care Managers will make a home based visit to ensure the potential service user and carer is aware of the wide range of services available.

<table>
<thead>
<tr>
<th>Area</th>
<th>Contact Name</th>
<th>Address and tel.</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>North West Surrey (West Elmbridge)</td>
<td>Wendy Cannon/Pam Hughes (Relief Care Managers)</td>
<td>Elmbridge Borough Council, Civic Centre, High Street, Esher. KT10 9SD 01372 474547</td>
<td><a href="mailto:reliefcare@elmbridge.gov.uk">reliefcare@elmbridge.gov.uk</a></td>
</tr>
</tbody>
</table>

Meals on Wheels

This service will deliver meals to the homes of the elderly and disabled for a fee. The meals can be provided hot or frozen. They provide main courses and desserts and cater for special dietary needs. Referral by a Healthcare Professional is required.

<table>
<thead>
<tr>
<th>Meals on Wheels</th>
<th>Elmbridge</th>
<th>Tel</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>01372 474552</td>
<td></td>
</tr>
<tr>
<td>Epsom &amp; Ewell</td>
<td>01372 732421</td>
<td></td>
</tr>
</tbody>
</table>
Residential and nursing care homes

The Surrey Care Directory is a good guide on local residential and nursing homes. You can find an electronic copy online here http://www.carechoices.co.uk/region/Surrey or call into your local borough and district council office

SILC Surrey Independent Living Council - can assist with direct payments following an assessment, they can also assist with carer support services such as respite breaks for your carer.

Telephone: 01483 458 111
Fax: 01483 459 976
Minicom: 01483 459 977
SILC can now be contacted via text on 0790 481 2935
admin@surreyilc.org.uk
http://www.surreyilc.org.uk/

Telecare

Community Alarms and Telecare provide immediate support and assistance for individuals at home and reassurance for families living away from loved ones. All the units installed are activated by simply pressing a button on the unit itself or on a pendant worn around the neck or wrist. This call connects immediately with a 24 hour control centre in where a team of trained operators will have all the details to hand to be able to call a nominated contact or the emergency services.

For information about which products could be of assistance to you in your home please contact your local borough or district council.

<table>
<thead>
<tr>
<th>Area</th>
<th>Address and Tel.</th>
<th>Webpage</th>
</tr>
</thead>
</table>
| Epsom/ Ewell    | Community Alarm Service  
Epsom & Ewell Borough Council  
Town Hall  
The Parade  
Epsom  
Surrey  
KT18 5BY  
01372 732000 | communityalarmgroup@epsom-ewell.gov.uk |
Mole Valley
Mole Valley Telecare Service
Park House
Randall’s Road
Leatherhead
Surrey
KT22 0AH
01372 204500

Elmbridge
Elmbridge Borough Council
Civic Centre, High Street
Esher
Surrey
KT10 9SD
01372 474474

Or go online and complete an enquiry form:
http://www.elmbridge.gov.uk/atoz/detail.html?pk_services=515

Information on products that will assist you with respect to Community Alarm, Telecare and telehealth is available at the Telecare Demonstrator Site at Cobham Centre for the Community. Please call the Centre for a demonstration – 01372 596031.

Well Being Centre
Provides information, advice and support for anyone who is concerned about their own memory or that of a loved one or friend. You will be able to try out a range of Telecare equipment such as personal alarms and door sensors.

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Walton Community Centre</td>
<td>Manor Road</td>
<td>01932 247549</td>
</tr>
<tr>
<td></td>
<td>Walton on Thames</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Surrey KT12 2PB</td>
<td></td>
</tr>
<tr>
<td>The Fairfield Centre</td>
<td>Leret Way,</td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td>Contact Details</td>
<td></td>
</tr>
<tr>
<td>---------------------------------</td>
<td>------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Leatherhead, KT22 8AH</td>
<td>01372 376 058, <a href="mailto:fairfield.centre@molevalley.gov.uk">fairfield.centre@molevalley.gov.uk</a></td>
<td></td>
</tr>
<tr>
<td>The Longmead Centre, Sefton Road, Epsom, KT19 9HG</td>
<td>01372 720563</td>
<td></td>
</tr>
</tbody>
</table>
4. What day care facilities are there for people with Dementia?

**Summary**

- Day care facilities by Borough and District provision
- Independent Day Care Provider
- Care in your home

<table>
<thead>
<tr>
<th>Borough</th>
<th>Day Care Facility</th>
</tr>
</thead>
</table>
| Elmbridge | Claygate Centre for the Community Elm, Road, Claygate, KT10 0EH Tel: 01372 463476  
claygatecentre@elmbridge.gov.uk  | Relief Care Scheme runs a day care service at this Centre on a Monday and Thursday |
|         | Cobham Centre for the Community Oakdene Road, Cobham, KT11 2LY Tel: 01932 596031  
cobhamcentre@elmbridge.gov.uk |                                                                                   |
|         | Hersham Centre for the Community Queens Road, Hersham, KT12 5LU Tel: 01932 246267  
hershamcentre@elmbridge.gov.uk | Relief Care Scheme runs a day care service at this Centre on a Friday              |
|         | Molesey Centre for the Community School Road, East Molesey, KT8 0DN Tel: 020 8979 5773  
moleseycentre@elmbridge.gov.uk | Relief Care Scheme runs a day care service at this Centre on a Tuesday             |
<table>
<thead>
<tr>
<th>Borough</th>
<th>Day care facility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Epsom / Ewell</td>
<td>Longmead Centre, Sefton Road, Epsom, KT19 9HG T: 01372 720563</td>
</tr>
<tr>
<td></td>
<td>Operated by Epsom Borough Council, the Longmead Centre offers a range of services,</td>
</tr>
<tr>
<td></td>
<td>recreational and social activities to anyone over 60. Lunch, which is served at</td>
</tr>
<tr>
<td></td>
<td>12.30pm Monday to Friday, must be booked in advance.</td>
</tr>
<tr>
<td></td>
<td>Further information can found at <a href="http://www.epsom-ewell.gov.uk">www.epsom-ewell.gov.uk</a></td>
</tr>
<tr>
<td>Mole Valley</td>
<td><strong>The Fairfield Centre</strong></td>
</tr>
<tr>
<td></td>
<td>The Fairfield Centre is in Leatherhead and open Monday to Friday, between 10.00am</td>
</tr>
<tr>
<td></td>
<td>and 4.00pm. There is internet-connected equipment, including a scanner, also</td>
</tr>
<tr>
<td></td>
<td>available to members at the Centre.</td>
</tr>
<tr>
<td></td>
<td>For more information, please call <strong>01372 376 058</strong>, email</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:fairfield.centre@molevalley.gov.uk">fairfield.centre@molevalley.gov.uk</a></td>
</tr>
<tr>
<td></td>
<td>Or visit the Centre in Leret Way, Leatherhead, KT22 8AH.</td>
</tr>
</tbody>
</table>
The Mayflower Centre
This Centre is based in Dorking and open Monday to Friday between 9.30am and 3.30pm.
For more information, please call 01306 884 718, email mayflower.centre@molevalley.gov.uk

Or visit the Centre in Lyons Court, Dorking, RH4 1AB.

Independent Day Care

<table>
<thead>
<tr>
<th>Day care that cater for Dementia</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Name</strong></td>
</tr>
<tr>
<td>The Orchard Centre</td>
</tr>
<tr>
<td>Bolters Corner</td>
</tr>
<tr>
<td>Keswick House</td>
</tr>
<tr>
<td>Alzheimer’s Day centre</td>
</tr>
<tr>
<td>Broome Park</td>
</tr>
<tr>
<td>Westcott House</td>
</tr>
<tr>
<td>The Orchard Centre</td>
</tr>
<tr>
<td>Kingswood Court</td>
</tr>
<tr>
<td>The Conservatory Club</td>
</tr>
<tr>
<td>St Georges Nursing Home</td>
</tr>
<tr>
<td>Tiltwood</td>
</tr>
<tr>
<td>Arbrook House</td>
</tr>
<tr>
<td>Emberbrook</td>
</tr>
<tr>
<td>Linwood</td>
</tr>
<tr>
<td>Thameside</td>
</tr>
<tr>
<td>Stanecroft</td>
</tr>
</tbody>
</table>
5. Where can I access support and advice as a carer?

Summary

<table>
<thead>
<tr>
<th>Drop ins and Peers Support Groups - Dementia Navigators</th>
<th>The Alzheimer’s Society</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action for Carers</td>
<td></td>
</tr>
</tbody>
</table>

- Age Concern
- Age UK Surrey
- Age UK Surrey
- Carers Support
- Elmbridge Relief Carers Scheme
- Friends Care
- Crossroads

Drop in and Peer Support Groups run by Dementia Navigators - The Alzheimer’s Society can help you access local services, sign post organisations and other financial tools to assist in your well upon diagnosed from hospital.

<table>
<thead>
<tr>
<th>Service</th>
<th>Area</th>
<th>Note</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alzheimer’s Cafe</td>
<td>Mid Surrey</td>
<td>3rd Thursday of the month 6 to 8pm at the Banstead Centre (SM7 2BQ)</td>
<td>Dementia Navigators</td>
</tr>
<tr>
<td>Alzheimer’s Cafe</td>
<td>East Elmbridge</td>
<td>2nd Thursday of the month 6pm to 8pm at the Claygate Day Centre</td>
<td>Linda Kingwell</td>
</tr>
<tr>
<td>Singing for the Brain</td>
<td>Dorking</td>
<td>10.30 to 12 every Wednesday</td>
<td>Dementia Navigators</td>
</tr>
<tr>
<td>Singing for the Brain</td>
<td>Epsom</td>
<td>13.30 to 15.00 every Thursday</td>
<td>Lorraine Backshall</td>
</tr>
<tr>
<td>Social Group</td>
<td>Banstead</td>
<td>Every Tuesday a social group for people and carers</td>
<td>Karen Tapson</td>
</tr>
<tr>
<td>Carer support</td>
<td>Banstead</td>
<td>1st Friday of every month 10.30 to 12.30 at the Banstead Centre</td>
<td>Karen Tapson</td>
</tr>
<tr>
<td>Carer support</td>
<td>East Elmbridge</td>
<td>Last Thursday of the month 1.30 to 3pm at the Claygate centre</td>
<td>Linda Kingwell</td>
</tr>
<tr>
<td>Carer support</td>
<td>Mole Valley South</td>
<td>1st Wednesday of month 2 - 3.30pm at Alzheimer’s day centre in Dorking</td>
<td>Judy Carole-Kaufmann</td>
</tr>
<tr>
<td>Carer support</td>
<td>Mole Valley North</td>
<td>4th Tuesday of the month 10.30 to 12.00 in the Roof room at St Georges Christian centre, Ashtead</td>
<td>Joan Hughes</td>
</tr>
<tr>
<td>Carer support</td>
<td>Epsom and Ewell</td>
<td>Currently suspended but will be starting again soon. Venue and time (to be announced)</td>
<td>Lorraine Backshall</td>
</tr>
<tr>
<td>---------------</td>
<td>----------------</td>
<td>-----------------------------------------------------------------------------------</td>
<td>-------------------</td>
</tr>
<tr>
<td>Information Drop In</td>
<td>Mole Valley South</td>
<td>3rd Wednesday of the month 1 - 3pm at Alzheimer’s day centre, Dorking</td>
<td>Judy Carole-Kaufmann</td>
</tr>
<tr>
<td>Information Drop In</td>
<td>Epsom and Ewell</td>
<td>Every Tuesday 2 to 4pm - Volunteer Centre, Epsom Town Hall</td>
<td>Lorraine Backshall</td>
</tr>
<tr>
<td>Information Drop In</td>
<td>Banstead</td>
<td>Every Thursday 2 - 4pm, Banstead Help shop, Banstead Centre</td>
<td>Karen Tapson</td>
</tr>
<tr>
<td>Lunch Club</td>
<td>Mole Valley North</td>
<td>4th Thursday of the month 2pm St Georges Christian Centre Ashtead</td>
<td>Joan Hughes</td>
</tr>
<tr>
<td>Walking Group</td>
<td>Mid Surrey</td>
<td>1st Thursday of month at Epsom Downs 11 - 1.30. 1 Hour walk + lunch. For people with early stage and physically fit</td>
<td>Karen Tapson</td>
</tr>
</tbody>
</table>

**Action for Carers (Surrey)**

Astolat
Coniers Way
New Inn Lane
Burpham, Guildford
Surrey GU4 7HL
**Telephone:** 01483 302748
**email us** [acs@actionforcarers.org.uk](mailto:acs@actionforcarers.org.uk)

**Age Concern**

Is an independent charity that can provide a wide range of advice on all aspects that affect the elderly including benefits and sources of help about money and legal matters.

Age Concern Banstead : 01737 352156
Age Concern Dorking : 01306 881804
Age Concern Epsom and Ewell : 01372 732456
Age Concern Mole Valley : 01372 879083

**Age UK Surrey** [http://www.ageuk.org.uk/surrey/](http://www.ageuk.org.uk/surrey/) 01483 503 414
Age UK provide numerous services such as a home time service (providing domestic support), home visiting service (a friendly volunteer will pop in and visit to minimise isolation), a gardening scheme, foot care and shop mobility service (where you can hire a wheelchair or mobility scooter to go into town and do your shopping)

**Carers support offices**

<table>
<thead>
<tr>
<th>Service</th>
<th>Address</th>
<th>Telephone</th>
<th>Email</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Epsom and Ewell Carers of Epsom</td>
<td>The Old Town Hall The Parade Epsom Surrey KT18 5AG</td>
<td>01372 722269</td>
<td><a href="mailto:manager@carersofepsom.co.uk">manager@carersofepsom.co.uk</a></td>
<td>Contact: Claire Robertson</td>
</tr>
<tr>
<td>Mid Surrey Young Carers (covers Epsom, Ewell, Banstead, Leatherhead and Bookham)</td>
<td>SABC Clubs for Young People Unit 7 Old Water Yard Curtis Road Dorking RH4 1DY</td>
<td>01306 881900</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mental Health Carers Support (Banstead)</td>
<td>c/o Rethink Wingfield St Annes Drive Redstone Hill Redhill RH1 4AA</td>
<td>01737 277757</td>
<td><a href="mailto:acs@actionforcarers.org.uk">acs@actionforcarers.org.uk</a></td>
<td>Diane Luck</td>
</tr>
<tr>
<td>Mole Valley Carers Support Project</td>
<td>Medwyn Centre 1st Floor Reigate Road Dorking Surrey RH4 1SD</td>
<td>01306 640020</td>
<td><a href="mailto:carer_support@btconnect.com">carer_support@btconnect.com</a></td>
<td>Jane Brooks or Thora Ascough</td>
</tr>
<tr>
<td>Organization</td>
<td>Address details</td>
<td>Contact details</td>
<td>Contact person</td>
<td></td>
</tr>
<tr>
<td>--------------</td>
<td>----------------</td>
<td>----------------</td>
<td>----------------</td>
<td></td>
</tr>
<tr>
<td>Mid Surrey Young Carers (Epsom, Ewell, Banstead, Leatherhead and Bookham)</td>
<td>SABC Clubs for Young People Unit 7 Old Water Yard Curtis Road Dorking Surrey RH4 1DY</td>
<td>01306 881900</td>
<td>Seema Shah</td>
<td></td>
</tr>
<tr>
<td>Mental Health Carers Support</td>
<td>c/o Rethink Wingfield St Annes Drive Redstone Hill Redhill Surrey RH1 4AA</td>
<td>01737 277757</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mole Valley Primary Care Mental Health Team Carers Support Worker</td>
<td>Clarendon House 28 West Street Dorking</td>
<td>01306 502400</td>
<td>Sue Bliault</td>
<td></td>
</tr>
<tr>
<td>Mid Surrey Continuing Needs Service (Mental Health) Carers Support Worker</td>
<td></td>
<td>01372 206200</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Elmbridge Carers Support (Elmbridge)</td>
<td>Case House 85-89 High Street Walton On Thames Surrey KT12 1DZ</td>
<td>01932 235770 <a href="mailto:carersupport@elmbridgehousing.org.uk">carersupport@elmbridgehousing.org.uk</a></td>
<td>Yvonne Clarke and Liz Hopkins</td>
<td>Website: <a href="http://www.carersupportelmbridge.org.uk">Carers Support Elmbridge</a></td>
</tr>
<tr>
<td>Mental Health Carers Support Carers Support Co-coordinator</td>
<td>c/o Rethink The Cornerhouse 2 Courtenay Road Woking Surrey GU21 5HQ</td>
<td>01483 724244</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------------------------------------</td>
<td>---------------------------------------------------------------</td>
<td>----------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>East Elmbridge Primary Care Mental Health Team Care Co-workers</td>
<td></td>
<td>020 8873 4300</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mid Surrey Continuing Needs Service (Mental Health) Carers Support Worker</td>
<td></td>
<td>01372 206200</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(http://www.surreycc.gov.uk/social-care-and-health/information-for-carers/carer-support)

**Crossroads (Mid Surrey)**

Crossroads Care is a charity providing support to carers in the county. A ‘carer’ is someone who looks after a relative or friend with a significant health condition or disability, ranging from an older person with dementia to a child with cerebral palsy.

http://www.crossroadscaresurrey.org.uk
<table>
<thead>
<tr>
<th>Area</th>
<th>Address and tel.</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mid Surrey (Epsom, Ewell, Leatherhead, Ashtead, Bookham)</td>
<td>5-7 Gravel Hill Leatherhead Surrey. KT22 7HG 01372 363300 Office hours: 9 am - 5 pm (Mon - Fri)</td>
<td>enquiries@crossroadscare surrey.org.uk</td>
</tr>
<tr>
<td>Elmbridge (Cobham, Oxshott, Claygate, Esher, Molesey, Thames Ditton)</td>
<td>Room 255 Spelthorne Borough Council Knowle Green Staines TW18 1XB 01784 448578 Office hours: 9 am - 5 pm (Mon - Fri)</td>
<td>enquiries@crossroadscare surrey.org.uk</td>
</tr>
<tr>
<td>East Surrey (Banstead, Tattenham)</td>
<td>Oxted Community Hall Church Lane Oxted Surrey RH8 9NB 01883 714641 Office Hours: 9am – 5 pm (Mon- Fri)</td>
<td>enquiries@crossroadscare surrey.org.uk</td>
</tr>
</tbody>
</table>
Elmbridge Relief Carer’s Scheme is a service providing advice and information about recognising symptoms, where to access services and signposting local services that may be able to help. The Relief Carer’s Scheme provides specialist day care, sitting service, support groups, drop in sessions, The Alzheimer’s Café, Coffee and Chat, Outings programme for carers and a support line. The Relief Care Managers will make a home based visit to ensure the potential service user and carer is aware of the wide range of services available.

<table>
<thead>
<tr>
<th>Area</th>
<th>Contact Name</th>
<th>Address and tel.</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>North West Surrey (West Elmbridge)</td>
<td>Wendy Cannon/Pam Hughes (Relief Care Managers)</td>
<td>Elmbridge Borough Council, Civic Centre, High Street, Esher. KT10 9SD 01372 474547</td>
<td><a href="mailto:reliefcare@elmbridge.gov.uk">reliefcare@elmbridge.gov.uk</a></td>
</tr>
<tr>
<td>East Elmbridge</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Friends Care

The Poplars, West Park Hospital, Horton lane, Epsom, Surrey, KT19 8PB
Tel: 01372 742277

Offers short term practical and emotional support for vulnerable and older people living in Epsom & Ewell. Services include ‘First Day Support, which helps older people on discharge from hospital and a ‘Message in a bottle’ scheme. The volunteer ‘Community Alarm Support Team can make home visits to ensure that community alarm equipment is working properly.

Also runs ‘Surrey Helpfinder’, a freephone helpline providing information and advice on local and national services to those in need. Tel: 0800 028 0871
6. What Support can I get at the End of Life

Summary

- Dementia Navigators
- Community Nursing and Therapy Services
- Hospices
- Specialist dementia Support

Dementia Navigators | The Alzheimer’s Society can help you to think about the legal and personal affairs you may wish to consider as a person with dementia or carer before the end of life.

For more information contact your local dementia navigator.

Epsom Office. The Alzheimer's Society, the Meadows Day Hospital, West Park, Horton Epsom KT19 8PB. Tel: 01372 729988

Community Nursing and Therapy

CSH Surrey
CSH is a not-for-profit organisation that provides therapy and community services to the people of central surrey.

CSH is co-owned and run by the nursing and therapy team it employs. This means the people who are most in touch with patients needs are in charge of providing the services.

Our goal is to revolutionise healthcare in our community and improve health standards for all

How can our end of life / palliative care services support you at home?

CSH Surrey provides a broad range of palliative care services so that patients and their carers can feel secure returning home knowing that they will be supported by a nursing team that provides a high standard of care.

These home-based services aim to:

- Provide patients with holistic care at the end of their lives, addressing their physical, spiritual, social and psychological needs
- Provide care to all patients with life limiting illnesses, not just cancer
- Support patients to stay at home if that is where they wish to be, to be in comfort and with their symptoms under good control
- Support carers in their important role
- Prevent unnecessary and inappropriate admissions to A&E and hospital by supporting patients at home.

**Who provides these services?**

Your ‘key worker’ for palliative/end of life care is a district nurse. We have seven district nursing teams and they are specially qualified to provide care in the home. District nurses are particularly skilled in providing palliative/end of life care and enabling patients to be cared for at home, if that is where they wish to be. Each district nurse team includes registered general nurses, health care assistants and administrators. The district nursing teams work closely with GPs and specialist palliative care teams from local hospices to give support to patients, their relatives and carers, delivering a high standard of nursing care. They also work with other professionals to provide all of your care needs. These may include, for example, community matrons, specialist nurses (in respiratory conditions, heart failure, Multiple Sclerosis, Parkinson’s disease or continence), and social care, continuing health care and voluntary organisations.

**What care do district nurses provide?**

The district nursing service can provide care up to four times a day, although reassurance, support and nursing care is available 24 hours a day via the district nurses, as well as other support services.

They provide:
- Assessment
- Advance care planning
- Advice and support
- Personal care
- Symptom control and medication support
- Nutritional support
- Continence care
- Wound care
- Equipment
- Bereavement support
The teams can also provide access to a night sitting service, as well as additional nursing support through CSH Surrey’s ‘community and hospice home nursing service’.

If required, the district nurses can request community hospital beds, where the staff are skilled in providing palliative/end of life care 24 hours a day. You will have been referred to the district nursing service by a health professional e.g. GP or Acute Hospital Consultant and then can contact them 24 hours a day on a specific number they give you.

**Hospices**

**Princess Alice Hospice (PAH)**
Princess Alice Hospice is a charity providing holistic care to adult patients and support to their families and friends across a large part of Surrey, south west London and Middlesex. Patients with any diagnosis are accepted, if their needs can be met by the specialist palliative care team. Referrals are made through healthcare professionals such as GPs, District Nurses, Community Matrons and hospital clinical teams.

**Clinical services include;**
- Community visits by specialist palliative care healthcare professionals
- Rapid Response
- 8-8 Night Nursing Service
- Hospice Inpatient Unit
- Out of hours telephone advice line for patients known to the community team
- Bereavement Service offering counselling and support to the families and friends of patients known to the hospice

Specialist palliative care is delivered by multidisciplinary teams who can be accessed by health care professionals for generic advice on palliative care issues even if a patient has not yet been referred to our service.

**Education and training**
As a leading UK Hospice, education is also central to the work and PAH delivers innovative teaching and training to a wide group of people including teaching on symptom control, end of life care and Advance Care Planning.
Princess Alice Hospice is a Regional Training Centre for the Gold Standards Framework (GSF). The education team can offer the workshops required for the GSF Care Home programme which, if successful, leads to accreditation. This is a well-recognised programme supported by government strategy which ensures that the care provided for people dying in care homes, many of whom have dementia as a primary or secondary diagnosis is of a high quality. This programme has been
shown to improve the quality and coordination of care, encourage proactive planning, improve communication with families, GPs and Specialist Palliative Care Teams and improve staff morale, confidence and retention.

Contact details
Princess Alice Hospice, West End Lane, Esher KT10 8NA
Main Switchboard: 01372 468811 Website: www.pah.org.uk

<table>
<thead>
<tr>
<th>Community Care Team</th>
<th>Education</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:clinicalsecretaries@pah.org.uk">clinicalsecretaries@pah.org.uk</a></td>
<td><a href="mailto:suehoward@pah.org.uk">suehoward@pah.org.uk</a></td>
</tr>
<tr>
<td>01372 461804</td>
<td>01372 461844</td>
</tr>
</tbody>
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St Catherine’s Hospice

St Catherine’s Hospice is a charity dedicated to providing free end of life care and support to people in Crawley, Horsham, Mid Sussex and East Surrey. This service is extended to patients’ families, friends and carers through counselling, advice and carer days. Patients are referred by their GP, consultant or other healthcare professionals.

Dementia care

- St Catherine’s already supports patients who have dementia, secondary to their neurological illness (e.g. Parkinson's, MS), as well as patients and carers who have dementia as an additional healthcare need, in order to enable the patient to be cared for in their preferred place of care.
- Referrals are accepted for those who have advanced dementia and would benefit from advice about symptom management and support to enable end of life care in their home or current place of care (such as residential/nursing home, or community hospitals).
- St Catherine’s works with care home staff to support end of life care in the patient's familiar environment.
- The hospice is keen to enable patients with cognitive impairment or early dementia to develop an advance care plan. This is likely to be achieved through education and collaboration with healthcare professionals and support workers (e.g. dementia support workers, dementia navigators, psychiatry and elderly medicine teams).
Education and Training

- People with dementia who are nearing the end of their life can expect to be supported to make decisions that allow them and their families/carers to be prepared for their death. Their care will be well coordinated and planned so that they die in the place and in the way they have chosen (Department of Health, 2009).

- The Department of Health also calls for all health and social care staff to have the knowledge and skills to support people with dementia and to be able to access learning opportunities on a continual basis. To support this vision the education team at St Catherine's Hospice was recently commissioned by Surrey Primary Care Trust to design a new course entitled 'Managing End of Life Care for People with Dementia'. The first course will be launched in April 2013. It is aimed at all health and social care professionals who work with people with dementia towards the end of their lives.

- St Catherine’s was also commissioned to design and deliver, in partnership with Surrey Care Association, three study days on ‘End of Life Care for People with Dementia’ for those working in domiciliary care. These will also be launched in April 2013. To book a place on any course, visit www.stch.org.uk/educationandtraining/learningopportunities.

- All of the five day courses (with an option to attend single days) are quality assured by the University of Brighton and the University of Surrey.

- In addition to its formal training courses, St Catherine’s also offers healthcare professionals specialist advice on palliative care.

St Catherine’s Hospice strives for excellence and its commitment to continual learning and development in the field of palliative care underpins the high quality of care and expertise for which it has a valued reputation.

Contact details

St Catherine’s Hospice, Malthouse Road, Crawley RH10 6BH.
Tel: 01293 447333.

Director of Medical Services: Dr Patricia Brayden
Director of Nursing: Gina Starnes
Head of Education: Mary Mahoney

www.stch.org.uk
## Specialist Dementia Support

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